



EMPLOYEE GUIDE

Add Your Personal Devices to Lighthouse Wi-Fi

At a Lighthouse office? Put your own phone, tablet or laptop on the Lighthouse Wi-Fi, starting from My Apps with your Redstone account.

 For Redstone Fencing Staff

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TIME

~3 minutes

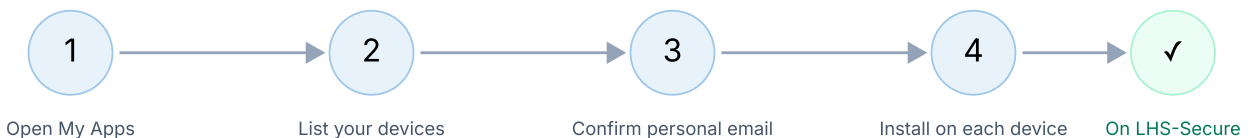
YOU NEED

Redstone account, Lighthouse office

WORKS FOR

iPhone · iPad · Android · Mac · Windows

How it works



Before you start

Be at a **Lighthouse office**: device setup only opens on the Lighthouse network. Use your **redstonefencing.com** account, and add only **personal devices you own**.

Why does it say Lighthouse Services?

Your Redstone account can use the Lighthouse Wi-Fi, so the setup page and emails show the **Lighthouse Services** name and logo, and the Wi-Fi is called **LHS-Secure**.

1 Open the shortcut in My Apps

1 Open My Apps

At the Lighthouse office, go to myapps.microsoft.com and sign in with your Redstone work account (for example *riley@redstonefencing.com*). Microsoft may ask for your passkey; see *Sign In with Your Passkey* (USR-LOGIN-001).

2 Find this tile and click it



Lighthouse Wi-Fi and
Device Enrollment

Look for the **lighthouse with Wi-Fi waves** on a dark blue square. It opens Lighthouse's device setup, signed in with your Redstone account. Can't see it? Type *Wi-Fi* in the My Apps search box.

2 List your devices and request them

1 Add each device

Pick what it is (*Phone*, *Tablet*, *Personal laptop*, *Personal desktop* or *Other*) and give it a name like "Riley's iPhone".

2 Add them all now

Use **+ Add another device** for up to 5 devices. Everything on this **first request** is approved automatically; devices you add later wait for IT.

3 Add your personal email and send

Use the email on your phone, so the setup email reaches the phone itself. Then click **Request enrollment**.

A screenshot of a mobile app interface titled "Lighthouse Services". The main heading is "Enroll your personal devices" with a subtext "Signed in as Riley Example <riley@redstonefencing.com>". A blue box states "Your company laptop is already set up" and explains that company Wi-Fi connects automatically. Below, there's a "Device 1" section with a dropdown for "What kind of device?" (set to "Phone"), a text field for "Give it a name" (containing "e.g. my iPhone"), and a "+ Add another device" button. Further down is a "Personal email (optional)" field with "you@example.com". At the bottom is a "Request enrollment" button. Small text at the very bottom says "Powered by RADUIS Platform".

The device setup page, signed in with a Redstone account.

3 Confirm your personal email

1 Open the confirmation email

It comes from `no-reply@secured.ad`. Check junk if it isn't there. The link works for 24 hours.

2 Click the link

You'll see **Address confirmed and devices approved**. The devices from your first request are approved on the spot.

Skipped the personal email? Then IT approves your request instead, and the setup email goes to your Redstone work address when it's approved.

4 Install on each personal device

You get one setup email per device, at your work address and your confirmed personal address. Open it **on that device** and tap the link for it; on the short page that opens, tap **Download**:

- **iPhone, iPad or Mac:** use **Install Wi-Fi profile**, then open **Settings**, tap **Profile Downloaded** and **Install** (on a Mac, install it in **System Settings**). The device joins **LHS-Secure** by itself.
- **Android or Windows:** use **Download certificate** (if asked for a password, leave it blank) and connect to **LHS-Secure** with that certificate. Android also needs the company's Wi-Fi server certificate.

Step-by-step help for each device type, including the Android server certificate: *Connecting to Company Wi-Fi* (USR-WIFI-001).

Install within 3 days

Each setup link can be used for 3 downloads within 3 days. Don't forward the email.

Adding another device later

Click the tile in My Apps again (at a Lighthouse office) and request the new device. Later requests go to IT for approval; you'll get the setup email once it's approved.

If something goes wrong

YOU SEE	WHAT TO DO
"Device setup only works on the company's Wi-Fi"	You're not on the Lighthouse network. Try again at a Lighthouse office. If the page mentions iCloud Private Relay, turn it off (Settings > your name > iCloud > Private Relay).
"Access not authorized"	Your Redstone account isn't set up for Lighthouse Wi-Fi device setup yet. Contact IT.
"Finish in Safari"	You started in the Wi-Fi pop-up window. Type the short address it shows (like radius.secured.ad/s/K7Q2PX) into Safari, or Chrome on Android. See USR-LOGIN-001, step 3.
No confirmation email	Check junk. The link expires after 24 hours; open the tile again to send a new one.
"This link has been used 3 times", or it has expired	Ask IT to re-send your setup email. Or, at a Lighthouse office, open the tile on that device and tap Update Wi-Fi next to it: iPhone, iPad and Mac get the profile, Android and Windows the certificate file.
A device is still waiting	It's with IT for approval. You'll get the email as soon as it's approved.